

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1220	"704"/\$.ccls. and (interact\$6 dialog\$3) and (operator (third near4 party))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 14:49
S2	166	"704"/\$.ccls. and (interact\$6 dialog\$3) and ((unable error) same (operator (third near4 party)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 14:49
S3	342	(704/270.ccls. 704/275.ccls.) and (interact\$6 dialog\$3) and (operator (third near4 party))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 14:53
S4	117	("704"/\$.ccls.) and (interact\$6 dialog\$3) and (transfer\$4 with (operator (third near4 party)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 15:49
S5	433	((interactive near3 voice near3 response) IVR) and ((transfer\$4 rout\$4) with operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 15:54
S6	13	((interactive near3 voice near3 response) IVR) and ((transfer\$4 rout\$4) with operator)) and pitch	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 16:00
S7	3	((interactive near3 voice near3 response) IVR) and ((transfer\$4 rout\$4) with operator)) and mood	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 17:41
S8	4	"9723813"	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 16:00
S9	77	((speech voice) near3 recogni\$5) and ((transfer\$4 rout\$4) with operator) and (pitch mood)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 17:56
S10	23	((speech voice) near3 recogni\$5) and ((transfer\$4 rout\$4) with operator) and (pitch mood)) and synthesis	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 17:43
S11	44	((speech voice) near3 recogni\$5) and ((transfer\$4 rout\$4) with operator) and (pitch mood)) and synthesis\$6	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 17:43
S12	74	((speech voice) near3 recogni\$5) and ((transfer\$4 rout\$4) with operator) and (timeout time\$out) and (synthesis synthesizer)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 07:46

S13	0	((speech voice) near3 recogni\$5) and toshiba and (conducted near3 smoothly)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 18:23
S14	38	toshiba and (conducted near3 smoothly)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/18 18:23
S15	26	((speech voice) near3 recogni\$5) and ((transfer\$4 rout\$4) with (third near3 party)) and (timeout time\$out) and (synthesis synthesizer)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 07:49
S16	66	((speech voice) near3 recogni\$5) and ((transfer\$4 rout\$4) with (third near3 party))and (synthesis synthesizer)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 07:49
S17	16	("Re34429"   "4387271"   "4656654"   "4682957"   "4715059"   "4815121"   "4918722"   "4932047"   "5040208"   "5164981"   "5164982"   "5243643"   "5255305"   "5276732"   "5283731"   "5291546").PN.	USPAT	OR	ON	2004/08/19 14:24
S18	15	("4625081"   "5357596"   "5479488"   "5544305"   "5566272"   "5594638"   "5615296"   "5638425"   "5652789"   "5694558"   "5774860"   "5842193"   "5905774"   "6035275"   "6058166").PN.	USPAT	OR	ON	2004/08/19 14:45
S19	2	"6219643".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:14
S20	365	"704"/\$.ccls. and (operator near6 time)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:24
S21	15	("704"/\$.ccls. and (operator near6 time)) and IVR	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:21
S22	173	IVR and (operator near6 time)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:24

S23	5	IVR and (operator near6 (predetermined near4 time))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:26
S24	0	"09940522"	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:26
S25	1	"09/940522"	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:27
S26	175	IVR and ((user near3 access\$4) with (times number)) and operator	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:32
S27	160	IVR and (user near4 level) and operator	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:33
S28	52	IVR and (user near4 level) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:34
S29	0	IVR and (user near4 understanding) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:35
S30	3123	IVR andl (access near4 number near4 times) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:36
S31	49	IVR and (access near4 number near4 times) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:38
S32	137	IVR and (access near4 number) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:39
S33	20	IVR and (user near4 (knowledge comprehension history familiarity)) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:42
S34	12	("4736405"   "4785408"   "4922514"   "4943995"   "4972461"   "4993062"   "5012511"   "5060255"   "5222120"   "5222125"   "5241588"   "5347564").PN.	USPAT	OR	ON	2004/08/19 16:41

S35	73	IVR and (user near4 new) and ((transfer\$5 rout\$4 select\$4) near4 operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/19 16:43
S36	3805	704/275.ccls. 704/270.ccls. 704/258.ccls. 704/231.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:23
S37	871	"704"/\$.ccls. and (access near3 (amount times number))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:42
S38	99	704/275.ccls. and ("704"/\$.ccls. and (access near3 (amount times number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:31
S39	0	"number of accesses" and IVR	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:31
S40	0	"number of accesses" and (dialog\$2 and telephone)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:32
S41	0	"number of accesses" and (\ telephone)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:32
S42	0	"number of accesses" and (telephone)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:32
S43	193	704/275.ccls. and (( new near3 user) (first near4 access))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:42
S44	26	(704/275.ccls. and (( new near3 user) (first near4 access))) and ivr	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:35
S45	606	"704"/\$.ccls. and (use near3 (number amount times))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:43
S46	20	"704"/\$.ccls. and (use near3 (number amount times)) and IVR	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:43

S47	0	"704"/\$.ccls. and (use near3 (number amount times))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	OFF	2004/08/20 07:44
S48	0	IVR and (use near3 (number amount times))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	OFF	2004/08/20 07:44
S49	49	704/275.ccls. and (use near3 (number amount times))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:46
S50	0	ivr and ("number of uses")	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:46
S51	0	"number of accesses" and telephone	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:51
S52	0	"number of accesses"	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 07:52
S53	121	(number near4 accessed) and ivr	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 08:07
S54	100	(times near4 accessed) and ivr	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 08:00
S55	123	ivr and (operator near3 (speech voice))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 08:20
S56	15	ivr and (operator near3 (speaking))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 08:24
S57	33	(speech near4 recogni\$6) and (interactive) and (operator near3 (speaking))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 08:27
S58	37	(speech near4 recogni\$6) and (interactive) and (operator with threshold)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 08:38

S59	59	(speech near4 recogni\$6) and (telephone) and (operator with threshold)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:28
S60	684	(speech near4 recogni\$6) and (telephone) and (interact\$4 near4 (amount times number))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:29
S61	442	IVR and (interact\$4 near4 (amount times number))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:29
S62	40	IVR and (operator same (interact\$4 near4 (amount times number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:40
S63	442	IVR and (interact\$4 near4 (amount times number))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:41
S64	11	"704"/\$.ccls. and (operator same (interact\$4 near4 (amount times number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:48
S65	97	dialog and (operator same (interact\$4 near4 (amount times number)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 09:49
S66	29	IVR and (((transfer\$4 rout\$4) near3 (helper operator)) same ((operator helper) near4 (speak\$4 voice speech talk\$4)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 10:36
S67	1	09/940522	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2004/08/20 11:06
S68	1	09/940522	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/18 15:19
S69	1326	(ivr ((speech voice) near6 recogni\$6)) and (transfer\$5 forward\$4) near7 (operator (customer near4 (assistance service)))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 09:31
S70	138	S69 and "704"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 09:28

S71	343	(ivr ((speech voice) near6 recogni\$6)) and (transfer\$5 forward\$4) near7 (representative)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:41
S72	1732	(ivr ((speech voice) near6 recogni\$6)) and (rout\$4) near7 (representative agent operator)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:42
S73	479	(ivr ((speech voice) near6 recogni\$6)) and (rout\$4 transfer\$5) near7 (representative agent operator) and ((operator representative agent) near5 directly)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:43
S74	722	(ivr ((speech voice) near6 recogni\$6)) and (rout\$4 transfer\$5) near7 (representative agent operator) and ((operator representative agent) near5 (direct directly)) and ((operator representative agent) nea6 updat\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:49
S75	49	(ivr ((speech voice) near6 recogni\$6)) and (rout\$4 transfer\$5) near7 (representative agent operator) and ((operator representative agent) near5 (direct directly)) and ((operator representative agent) nea6 updat\$4) and ((operator representative agent) near6 (merg\$4 parallel joint\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:45
S76	49	(ivr ((speech voice) near6 recogni\$6)) and ((rout\$4 transfer\$5) near7 (representative agent operator)) and ((operator representative agent) near5 (direct directly)) and ((operator representative agent) nea6 updat\$4) and ((operator representative agent) near6 (merg\$4 parallel joint\$3))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:47
S77	49	((rout\$4 transfer\$5) near7 (representative agent operator)) and ((operator representative agent) near5 (direct directly)) and ((operator representative agent) nea6 updat\$4) and ((operator representative agent) near6 (merg\$4 parallel joint\$3)) and (ivr ((speech voice) near6 recogni\$6))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:47

S78	722	(ivr ((speech voice) near6 recogni\$6)) and ((rout\$4 transfer\$5) near7 (representative agent operator)) and ((operator representative agent) near5 (direct directly)) and ((operator representative agent) nea6 updat\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2005/03/21 10:49
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